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Konecranes new digital innovations for lift trucks pave the way for full condition-based maintenance

The Konecranes latest digital solutions allow lift trucks customers to monitor the status and usage of their assets. They can act upon different conditions, reducing equipment downtime and scheduling operations activities with just a few mouse clicks, using yourKONECRANES Customer portal.

Today, the majority of Konecranes customers are operating with smart connected equipment. With TRUCONNECT Remote Monitoring as telematic solution on their lift trucks, and yourKONECRANES.com as digital experience platform, lift trucks customers can monitor the condition and use of their assets to get valuable insights to turn into immediate action, increasing both productivity and operational efficiency.

yourKONECRANES asset maintenance planner does not only provide customers with maintenance forecast, but guides them to the correct maintenance actions, and further helps planning and carrying out actions in a timely and effective way.

Customers benefit from the list of parts needed for their maintenance activities and a time estimation for each checkpoint, optimizing the usage of time and resources efficiently.

This new forecasting service monitors metrics such as hydraulic oil aging and tire pressure, exemplifying Konecranes' direction towards a fully condition-based maintenance philosophy.

"Our digital solutions have been very popular with our customers and these new services will engage them even more," says Bertrand Marion, Director, Business Development and Digitalization at Konecranes Lift Trucks. "Having a full view of the fleet performance with KPIs and reports is a big advantage for customers. They will gain important insights on how to systematically improve their operations and overall equipment effectiveness."

Another exciting new development for Konecranes digital services is the ISO/IEC 27001:2013 certification for information security management, received in July. This demonstrates that the company follows internationally-recognized data security management practices, to maintain data availability and security from its collection to access. Whether it is on yourKONECRANES.com customer portal, productivity-

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enhancing mobile applications, or through TRUCONNECT remote service products, customers can be confident that the data they exchange with Konecranes systems is secure. Maintaining the highest level of cybersecurity to protect asset and business data is the main goal.

But this is not just about data; it's also about the use of equipment and safety. The system follows the "security by design" concept, where specific software development practices ensure that high security risks are identified and eliminated in each phase of the software development lifecycle, and never reach the production phase.

"At Konecranes, we understand our customers' enthusiasm for innovation, especially digital solutions that lead to clear results," says Andreas Falk, Senior Vice President, Konecranes Lift Trucks. "Forecasting and comparison in a secure online environment are both valuable tools that help businesses build and maintain their future success."

For more information:

Bertrand Marion, Director, Business Development & Digitalization, Konecranes Lift Trucks

Email: bertrand.marion@konecranes.com or phone: +46 70 557 33 03

Sara Malagoli, Marketing, Konecranes Lift Trucks

Email: sara.malagoli@konecranes.com or phone: +39 335 777 32 61

This press release is available at our website [kcliftrucks.com](https://www.kcliftrucks.com)

Konecranes is a world-leading group of Lifting Businesses™, serving a broad range of customers, including manufacturing and process industries, shipyards, ports and terminals. Konecranes provides productivity enhancing lifting solutions as well as services for lifting equipment of all makes. In 2020, Group sales totaled EUR 3.2 billion. The Group has around 16,900 employees in 50 countries. Konecranes shares are listed on the Nasdaq Helsinki (symbol: KCR).